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To: Examiner Hung T. Vy **From:** Gordon K. Harris, Jr., Reg. No. 28,615
Fax: (571) 273-8300 **Pages:** 12 + cover
Phone: (571) 272-1954 **Date:** December 11, 2007
Group Art Unit: 2163

Re: Application No. 10/757,917

See the attached Amendment in response to the Office Action mailed September 19, 2007.

I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office (Fax No. (571) 273-8300) on December 11, 2007.

Susan J. Sidwell



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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 10/757,917
Filing Date: January 14, 2004
Applicants: Daniel D. Snow et al.
Group Art Unit: 2163
Examiner: Hung T. Vy
Title: METHOD AND ARRANGEMENT FOR AUTOMATED
PROVISION OF SERVICE HINTS
Attorney Docket: 706807US1

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

AMENDMENT

In response to the Office Action mailed September 19, 2007, please consider the remarks set forth below.

The Claims begin on page 2 of this paper.

Remarks begin on page 8 of this paper.